

“We” are Scidekick Ltd, registered in England and Wales under company number 15035394 trading under “Chemistry Coach”.

We provide a service that enables you to use past exam papers to maximise your potential (and you grade) in A Level Chemistry.

Any reference to “you” or “your” is a reference to a Chemistry Coach user.

Any reference to the “Site” is a reference to www.chemistrycoach.co.uk

By using the Site, you confirm that you accept and agree to comply with these Terms.

Registration and Payment

It is necessary to register on the Site and pay either a monthly subscription or a one-off fee in order to access the resources. This provides unlimited access to resources on the site for the specification (AQA, OCR A or WJEC) that you selected when you registered.

Membership

As a paid member, you will have unlimited access to the extra resources (PDF downloads, explainer videos and tutorial videos accessed via QR codes & links in The Book until **1st July** at the end of the current academic year. We do not auto-renew these registrations.

If you wish to use the Site for another year / set of exams, then you must re-register. If you do so using the same details, you will retain your previous data.

All payments for individual access made through the Site are subject to and include UK VAT. Payments are taken via a secure provider (Stripe). All payments are final and non-refundable unless faulty. Access to the resources begins immediately upon payment. We will send you an email notification upon registration, but we cannot guarantee that the email will be received by you if your email address was entered incorrectly by you when registering. Your email is the only method of contact that we have with you.

Use of A.I.

The A.I. linked in the Chemistry Coach Premium membership is designed to use exam board specific information as its main source of information so that it provides relevant responses to your questions and tasks. However, it does also use other sources of information. Always check The Book if you are unsure if the A.I.’s response is relevant to you.

As a Chemistry Coach Premium member, you are given **20 chat tokens each month** for the Chemistry Coach A.I. These do not roll over to the next month. You can purchase more tokens from within the A.I. (200 for £10). **Purchased tokens remain on your account until 1st July.** Any purchased tokens remaining on your account when your subscription ends on 1st July are non-refundable and will be lost.



Why do we charge for extra access to A.I.?

Every token (instruction) used in the custom A.I. comes at a cost at source. As a premium member, your one-off subscription cost covers limited use of the A.I. each month. Placing a small charge for extra tokens ensures that the A.I. assistant's usage is fairly applied to each member.

Security & Account Details

On registration you will input an email address and password. You must keep your email address and password secure and must treat this information as confidential. You must not disclose it to anyone else. We reserve the right to disable any email address, or reset any password, if we believe that it is no longer secure or if in our reasonable opinion you have failed to comply with these Terms.

You will be responsible for all activities and orders under your password. If you know or suspect that someone else has your account details, you must inform us. If you forget your password, please use the reset password feature on the Site.

Access to the Site

We do our utmost to ensure uninterrupted access to the Site is available 24/7, 365 days per year. However, access to the Site may be suspended temporarily and without notice in the case of system failure, maintenance or repair or for reasons beyond our control.

We cannot be held responsible if for any reason the Site is unavailable at any time or for any period. We reserve the right to suspend access at any time for operational, regulatory, legal or other reasons. We will do our best to give you reasonable notice of any suspension.